

# YOUR UTILITY BILL



## CITY OF HIGH POINT UTILITY STATEMENT

Call us: Monday-Friday 7:30 a.m.-5:30 p.m. at 883-3111 or 1-888-883-3632  
Make Check Payable To: City of High Point  
Mail To: P.O. BOX 10039, High Point, N.C. 27261-3039

ACCOUNT NUMBER	BILLING DATE	PAST DUE AFTER
0001 1	10/05/06	10/26/06

BALANCE DUE	\$71.84
PLEASE ENTER AMOUNT PAID	

\*272601624127\*  
2 CUSTOMER NAME  
CUSTOMER ADDRESS  
HIGH POINT, NC 27260-1624

Review and pay your bill online  
[www.high-point.net](http://www.high-point.net)  
24 Hour Automated Features  
336-883-3111

0 5729166 8 000007184 0000001 8

DETACH HERE: When paying by mail, include top portion of the bill. When paying in the office, bring the whole bill.

Account 0001 CUSTOMER NAME					AMOUNT
3 Access # 12126 for 24-hour automated services. Your phone number is not listed on your account. Please call us. Payment for \$93.71 received 09/06/06. Thank you. Payment for \$87.60 received 10/02/06. Thank you.					
	Prior	Payments	Current		
Prior Bills	Balance	Posted	Balance	Date Due	Amount Due
08/04/06	\$93.71	\$93.71	\$0.00		
09/05/06	\$87.60	\$87.60	\$0.00		
<b>CUSTOMER ADDRESS</b>					
Electric (Kilowatt Hours) Reading 20958 21257 = 299 KWH					8 \$33.29
4 Rate 18	Meter #F8370	From 08/29 to 09/28 =	30 Days		
Water (1 CCF= 750 Gallons) Reading 127 130 = 3 CCF					\$11.92
Meter #54666047 5/8 inch From 08/29 to 09/28 = 30 Days					
Rate 27					
Sewer - Rate 14					3 CCF \$19.63
Stormwater					1 ERU \$1.00
Solid Waste Landfill Charge - Residential to 09/28					\$5.00
Electric Sales Tax					9 \$1.00
Total this address (Next read date is 10/30/06)					\$71.84
*** Grand Total ***					\$71.84

The City of High Point will provide this material in an alternative format upon request.

- Call us: Monday - Friday 7:30 a.m. - 5:30 p.m. at 336-883-3111, Toll Free (if outside 336 area code) 1-888-883-3632 TDD 336-883-8517
- Office location: City Hall, 211 South Hamilton Street, Monday - Friday 7:30 a.m. - 5:00 p.m., FAX 336-883-3043
- Drive Thru Window: Located between Main Post Office and City Hall, Monday - Friday, 7:30 a.m. - 5:30 p.m.
- City Hall at the Mall: Oak Hollow Mall, Hartley Drive, Main Entrance, Monday - Friday, 10 a.m. - 6 p.m. (Closed for lunch 2:30 p.m. - 3:00 p.m.) Saturday 10 a.m. - 2 p.m.
- Mailing Address: City of High Point, P.O. Box 10039, High Point, N.C. 27261-3039 [www.high-point.net](http://www.high-point.net)

- 1 CUSTOMER ACCOUNT NUMBER
- 2 CUSTOMER NAME AND ADDRESS
- 3 AUTOMATED ACCOUNT ACCESS NUMBER  
Please note that you can view and pay your bill on-line at the  
[City of High Point Customer Service Web Page](#).
- 4 RATE SCHEDULE
- 5 OLD METER READING
- 6 NEW METER READING
- 7 KWH
- 8 CALCULATED \$
- 9 CALCULATED TAX

To calculate your bill, first note the 4 RATE SCHEDULE. Then, [GO HERE](#) to download the appropriate schedule. Note that [Commercial](#) and [Industrial](#) customers are on a different page.

In this example, the 4 RATE SCHEDULE is Rate 18. The following is from the schedule:

(4) Rate:

For the billing months of July through October.

\$9.49	
7.9584 cents per KWH for the first month	<u>Basic Facilities Charge</u> 350 KWH used per
8.9835 cents per KWH for the next month	950 KWH used per
8.7959 cents per KWH for all over month	1300 KWH used per

For the billing months of November through June

\$9.49	
7.9584 cents per KWH for the first month	<u>Basic Facilities Charge</u> 350 KWH used per
8.9835 cents per KWH for the next month	950 KWH used per

8.0863 cents per KWH for all over 1300 KWH used per month

The bill shown is from the month of October, so we go to the first part of the schedule which is for the billing months of July through October.

The basic facilities charge is a flat fee for service. The amount shown is \$9.49.

The energy charge is 7.9584 cents per KWH, or \$0.079584 per KWH. From the bill, we see that

7 KWH, is 299. You can also get the KWH by subtracting the 5 OLD METER READING from the 8 NEW METER READING:

8 NEW METER READING	21257
5 OLD METER READING	- 20958
Total KWH used	299

As you can see, the number calculated, 299, equals the number shown on line

7 KWH.

The dollar amount for energy is then calculated.

299 KWH x \$0.079584 /KWH= \$23.80

Add this to the basic facilities charge of \$9.49.

Energy	\$23.80
Basic Fac.	<u>\$9.49</u>
Subtotal	\$33.29

which matches 8 CALCULATED \$ shown on the bill.

Also per the rate schedule:

(7) Sales Tax:

Three percent sales tax will apply to all service supplied under this rate.

The sales tax is calculated on the 8 CALCULATED \$ amount, which is \$33.29.

3% =0.03      \$33.29 x 0.03=\$0.9987, which rounds up to \$1.00.

This amount matches 9 CALCULATED TAX shown on the bill.

To get the total electric amount, add ⑧ CALCULATED \$ amount, which is \$33.29, to ⑨ CALCULATED TAX, which is \$1.00.

⑧ CALCULATED \$	\$33.29
⑨ CALCULATED TAX	<u>\$1.00</u>
Total Electric Bill	\$34.29

CONGRATULATIONS! You have now successfully calculated your own power bill. You can calculate your monthly bill at any time by reading your power meter. Take the reading from the meter and subtract ⑥ NEW METER READING from the last bill to get total KWH since your meter was last read. Then use the example above to calculate the total dollar amount.

The procedure is slightly more complicated if the usage goes into the next tier of the rate. For example, let's assume that ⑦ KWH = 475. From the rate schedule, we see that for the first 350 KWH used, the rate is 7.9584 cents per KWH, or \$0.079584 per KWH. Then for the next 950 KWH used, the rate is 8.9835 cents per KWH, or \$0.089835 per KWH. Therefore, our energy component would be

$$350 \text{ KWH} \times \$0.079584 = \$27.85$$

for the first block of energy. The second block of energy would be 125 KWH, since our total is 475 KWH and we billed 350 KWH in the first block ( $475 - 350 = 125$ ). The cost for the second block would then be

$$125 \text{ KWH} \times \$0.089835 = \$11.23$$

The total bill would then be

350 KWH x \$0.079584	= \$27.85
125 KWH x \$0.089835	= \$11.23
Basic Facilities Charge	= <u>\$ 9.49</u>
Sub total	\$48.57
Tax (3 %)	<u>\$ 1.46</u>
Total Bill	\$50.03

Please feel free to contact our Customer Service Dept. at 336-883-3111 if you have any questions.

